

Central West Trillium Survey Results 2019

Overall Statistics

- Survey was opened on August 25 and closed on October 1, 2019
- 33 entries were received with valid CW THJA
 memberships 8.8% response rate down from 2018
- 3 with not valid numbers or no numbers these were removed from the survey
- Average rating of 3.8 for CW shows with 1 being poor
 & 5 being excellent

Breakdown on how many shows respondents attended on the Central West Trillium Circuit

20 – 10 or more shows for 2019

5-5 or more shows for 2019

5 – 1 to 4 shows for 2019

3 – 1-3 shows for 2019

Respondents where asked to rate their overall experience at the CW Trillium Shows:

JD - 4.25

Red Ribbon – 2.96

Hamiton Hunt – 4.12

Parish Ridge – 4.45

Fox Run – 3.75

Vanbrook – 4.18

Meadowlarke – 3.68

Iron Horse – 4.27

Waymark – 4.06

Rating was from 1-5

Twinholm – 3.09

averages noted above for each show

1 = poor

5 = excellent

Camberwell - 3.40

Respondents were asked about:

Ribbons – how important are they – average of 3.8 = very important to extremely important

Course Design – how important is it to the show – average of 4.21 = extremely important

Judging – how important is it to competitors – average of 3.96

= very important to extremely important

** 8 respondents were not sure about judging

and responded with not sure **

Respondents were asked about:

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Ring Quality at CW shows – average of 2.87 = good at times
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Prizes – what is your favourite idea of a great show prize:

- ➤ Silver plate 11 votes
- > Other 14 votes
 - other coolers (wool or scrims); halter & lead; key fob; neck ribbons; and saddle pads
- ➤ Bag of goodies/baseball cap 3 votes
- ➤ Boot/helmet bag 2 votes

Takeaways

- Members who did respond were mostly strong supporters of Central West, attending many shows (therefore the right audience)
- May need to re-think how we encourage more involvement in survey completion
- Course design continues to be an important issue for members
- Ring quality continues to be a concern for members
- Value of the survey is in individual show results and monitoring change over time as opposed to comparisons between shows

THANK YOU FOR ATTENDING THE 2019 CENTRAL WEST TOWN HALL

